



Hot Tubs • Chemicals • Service

155 EAST STREET • WALLINGFORD, CT • 06492

Installation Guidelines

- 1) Spa requires 18" minimum clearance around all sides of the spa to avoid additional service charges.
- 2) Spa must be located on a structurally sound, level surface. Level surface is defined as a surface whose pitch is less than 1/4" over 4'. Consult a qualified building contractor or structural engineer before you place the spa on an elevated deck or an indoor location.
- 3) Floor load capacity must be a minimum of 100 lbs. per square foot and must meet your local building codes.
- 4) In most cities and counties, permits are required for the installation of electrical circuits or the construction of exterior surfaces.
- 5) Spa can not be installed on asphalt.
- 6) Spa can not be placed directly on a gravel or lawn surface.
- 7) Delivery crew is not equipped to level and/or repair spa sites.
- 8) Spas placed on slate, brick or pavers, laid in dead sand or stone dust must be checked regularly to ensure that the spa remains level. Periodic adjustments are usually necessary, which would require that the spa be drained and removed from the surface. The surface must be leveled before the spa can be put back. Failure to maintain a level surface will cause your shell and/or cabinet to warp.
- 9) When placing spas on pressure-treated landscape timbers, the entire perimeter as well as the footwell must be completely supported. This method of installation must be checked for movement and/or settling and corrections to the level of the spa and the surface it rests on must be made.
- 10) Spas installed indoors must be placed on a non-porous surface with a floor drain. Do not put the spa on a carpet. Water will accumulate around the spa, so flooring materials must provide a good grip when wet. Water damage caused by indoor spas is not covered under any ThermoSpas warranty.
- 11) All spas installed indoors must have an adequate method of ventilation. Humidity will naturally increase with the spa installed. Water may get into woodwork and produce dry rot, mildew or other problems. Good ventilation is also required to prevent airborne bacteria. An architect can help to determine the proper amount of ventilation required.

I HAVE READ AND UNDERSTAND THE ABOVE INSTALLATION GUIDELINES. I ALSO UNDERSTAND MY RESPONSIBILITIES IN PREVENTING STRUCTURAL DAMAGE TO MY SPA IN ORDER TO AVOID VOIDING MY WARRANTY.

Customer's Signature

Date

ThermoSpas Representative's Signature

Date